



News Release

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Startel Announces Retirement of Wayne Scaggs

Irvine, CA – December 10, 2018 – [Startel, Professional Teledata and Alston Tascom](#), leading providers of contact center solutions, announced today that Wayne Scaggs will retire as the company's Director of Corporate Strategy effective January 1, 2019.

Scaggs joined Alston Tascom (previously known as Conrac Alston) in 1979 after leaving Bell Helicopter. He began his career with the company as a Field Service Engineer and progressed through the organization in a variety of roles until he had the opportunity to purchase the company in 1994. He served as the President of Alston Tascom until September 2017, when Startel, Professional Teledata and Alston Tascom merged.

"As I reach 40 years with Alston Tascom, I have given this decision a great deal of thought and concluded that the time is right for me to take this step," said Scaggs. "I'm grateful to have had such a long and fulfilling career, and I'm confident that Startel has the right strategy and team to drive our business forward. I'm looking forward to retirement and spending time categorizing my world money collection from 153 different countries and traveling with my wife, Joanne."

"On behalf of the company, we thank Wayne for his tremendous contributions and almost 40 years of dedicated service to Alston Tascom," said Brian Stewart, President and CEO of Startel. "Those of us who have had the privilege of working with Wayne know that Startel is a better company because of him. We will miss Wayne, but we wish him the very best in this well-earned retirement."

About Startel, Professional Teledata and Alston Tascom

Startel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers and a dozen additional industries. Startel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit www.startel.com.