



News Release

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StarTel and Professional Teledata Successfully Complete HIPAA Assessment

Irvine, CA - June 11, 2018 – [StarTel and Professional Teledata](#), leading providers of contact center solutions, today announced that the companies successfully completed their Healthcare Insurance Portability and Accountability Act (HIPAA) assessment. This marks StarTel's fourth and Professional Teledata's first assessment for HIPAA compliance and reinforces the companies' commitment to protecting consumer data and privacy.

[SecurityMetrics](#), a global leader in data security and compliance, performed the third-party compliance assessment. Following an evaluation of StarTel and Professional Teledata's office locations, data centers and software solutions, it was determined that the companies implemented policies and procedures to fulfill its obligations under HIPAA and Health Information Technology for Economic and Clinical Health Act (HITECH). Both companies received scores of 100% for compliance posture of administrative, physical and technical safeguards as well as organizational requirements.

"We are thrilled with this year's compliance achievements," said StarTel, Professional Teledata and Alston Tascom President and CEO, Brian Stewart. "HIPAA security and compliance are top priorities for us. We look forward to continuing to deliver contact center solutions and services that help our customers grow their business and safeguard electronic protected health information."

"StarTel and Professional Teledata successfully implemented policies, procedures and safeguards designed to comply with HIPAA," said Brand Barney, Senior HIPAA Security Analyst at SecurityMetrics. "Throughout the audit, we took into account the size, capabilities, cost and probability of risk when evaluating the security measures implemented by StarTel and Professional Teledata."

The full HIPAA report is available to customers upon request. The companies will also sign Business Associate Agreements with clients who require HIPAA compliance. Next year's audit will include an assessment of Alston Tascom's operating environment, data center and solutions.

About StarTel, Professional Teledata and Alston Tascom

StarTel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers and a dozen additional industries. StarTel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit www.startel.com.