



News Release

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Startel Announces Merger with Alston Tascom

Merger positions Startel as TAS industry leader

Irvine, CA – September 6, 2017 – [Startel Corporation](#), a provider of [unified business communications](#) for contact centers and telephone answering services (TAS), today announced its merger with [Alston Tascom](#), a provider of premise-based and hosted TAS solutions for call centers. Effective September 1, 2017, Alston Tascom is now a wholly owned business unit of Startel.

With this merger, the combined organization further expands its product offerings, broadens its markets and enhances technical resources and expertise. In September 2015, Startel acquired [Professional Teledata](#), a pioneer in order entry, billing management and hosted and premise-based solutions for call centers.

“We are thrilled to combine three of the telephone answering service’s top providers to form the industry’s premier choice for on-premise and cloud contact center solutions and services,” said Brian Stewart, chairman and CEO of Startel and Professional Teledata. “We are looking forward to merging teams and leveraging our combined technical resources, capabilities and expertise to provide our customers with greater product offerings and greater support.”

“The synergies the combined company will generate will be of tremendous benefit to current and future customers,” said Wayne Scaggs, president of Alston Tascom. “I am excited for the opportunities the merger will bring and to the enhanced service our clients will enjoy.”

The companies’ offices will remain open in Chino, California, Irvine, California and Manchester, New Hampshire. The principal of Alston Tascom, Wayne Scaggs, will join the senior management team of Startel and Professional Teledata to lead the combined company.

About Alston Tascom

Alston Tascom, a pioneer and innovator to the telephone answering service industry for over 37 years. Contact Centers throughout the U.S. and Canada rely on Alston Tascom for cutting edge, comprehensive call center solutions and telephony systems. By

combining its proven, long-standing reputation for quality, reliability, and customer service with leading-edge technology, Alston Tascom delivers the best of the present, and future. For more information, contact Alston Tascom at 866.282.7266, or visit www.alstontascom.com.

About Professional Teledata

Professional Teledata is a technology provider, and pioneer, to the telephone answering service (TAS) industry. For over 30 years, the company has developed products and services focused on improving user productivity and efficiency. Today, the company offers the TAS industry with a complete hosted or premise-based turnkey solution that includes voice logging, faxing services, order entry, secure messaging, billing services, customer web portal, and more. For more information, contact Professional Teledata at 800.344.9944, or visit www.professionalteledata.com.

About Startel Corporation

Startel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, Startel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. Startel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, contact Startel at 949.863.8776, or visit www.startel.com.