Startel Corporation Releases Latest Version of
Secure Messaging Solution

Irvine, CA – March 26, 2018 – Startel Corporation, a leading provider of unified business communications for healthcare & hospitals, contact centers and telephone answering services (TAS), announced today the latest release of its secure messaging solution, Startel Secure Messaging Plus (SM+). Many new features and enhancements were included in this release, including the ability to respond to group messages and allowing the forwarding of messages.

SM+ is a two-way direct messaging solution that allows users to send and receive messages, including those containing sensitive information, and payment securely. All message content and attachments sent and received on devices using SM+ are encrypted. New key features and enhancements included in this release are:

- **Group Response:** When replying to a group message, users can choose to reply only to the sender or the entire group.

- **Message Forwarding:** Prior to sending a message, users have the ability to indicate which messages can be forwarded. Administrators can also enable certain accounts to not allow forwarding of any messages.

- **Account Management:** Enhancements have been made for both channel partners and end users:

    - **Channel Partners:** Ability to migrate and/or remove a user from a sub-company; add a new user and assign them a sub-company; delete sub companies and all associated users at once; disable sub-company and all users; automatically populate with the sub-company's account number that the user belongs to.

    - **End Users:** Ability to add contacts and groups via the SM+ Website; ability to delete contacts via SM+ Apps.

"We are excited to offer our customers, and the marketplace, with the latest version of Startel Secure Messaging Plus," said Margaret Lally, senior director of operations and technical services at Startel. "The new features and enhancements included in this release help to ensure that our customers remain competitive, and that sensitive data remains confidential and secure."

Startel Secure Messaging Plus is available as a stand-alone web-based solution or can be integrated with the [Startel Contact Mangement Center](). The SM+ app is compatible with the latest versions of Android® and iOS® (iPad®, iPhone®, iTouch®). For more information, contact Startel Sales at sales@startel.com.

About Startel Corporation
Startel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, Startel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. Startel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call Startel at 949.863.8776 or visit www.startel.com.