



## News Release

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## Startel Announces New Unified Product Advisory Board

Irvine, CA – June 4, 2018 – [Startel, Professional Teledata and Alston Tascom](#), leading providers of contact center solutions, announced today the members of the company's unified product advisory board (PAB). The twelve individuals selected represent each of the company's three user groups, [TeamSNUG](#), [PINetwork](#) and TUG; their primary responsibility is to provide input related to the company's strategic product planning.

Startel, Professional Teledata and Alston Tascom will work with the unified board to help set future product direction. Feedback generated from the PAB will assist the company in building the next generation of products. The following members have been selected to serve on the 2018 – 2020 unified PAB:

- **Ryan Ambs**, Ambs Call Center, Jackson, MI
- **Kevin Bachelder**, Ansaphone Services, Quincy, MA
- **Luis Bedoya**, Answering Service Care, Margate, FL
- **Matt Bogan**, King's Telemessaging, Shreveport, LA
- **Kristal Fye**, Ace Answering Service, State College, PA
- **Ken Goldenberg**, Direct Line Tele Response, Berkeley, CA
- **Jodi Gregory**, Clementine, Harper Woods, MI
- **Peter Gross**, Sunshine Communication Services, Inc, Coral Gables, FL
- **April Kasza**, Allgood Communications, Inc., Pueblo, CO
- **Ray Shaw**, Business & Professional Exchange, Beverly, MA
- **John Vaughn**, Honest Answering, LLC, Houston, TX
- **Jeffrey Wood**, Contact One Call Center, Tucson, AZ

"Our vision for the PAB is to have customers share how they are using our products in the 'real world' and the three companies to share with PAB members our current plans and future directions," said Brian Stewart, President and CEO of Startel, Professional Teledata and Alston Tascom. "We are thrilled with the amount of interest we have had in this program and are very pleased with the members who have been selected to assist us in building our unified contact center platform."

Overseeing the board is Wayne Scaggs, Director of Corporate Strategy. The unified PAB will meet three times during the next 12 months, with the first meeting scheduled for June 6, 2018.

### About Startel, Professional Teledata and Alston Tascom

Startel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers

and a dozen additional industries. Startel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit [www.startel.com](http://www.startel.com).

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