



News Release

Media Contact:

Rachel Hayes

949.863.8776

rachel.hayes@startel.com

2018 Don Berry Award of Excellence Recipient Named During Combined User Group Conference

Renita Dorty receives the 2018 award

Irvine, CA – May 7, 2018 – [Startel, Professional Teledata and Alston Tascom](#), leading providers of contact center solutions, announced today that Renita Dorty is the recipient of the 2018 Don Berry Award of Excellence. The announcement was made during the companies' first combined user group conference in Denver, Colorado.

The [Don Berry Award of Excellence](#) was created in memory of Startel's founder, Don Berry, with the purpose to honor individuals who give themselves for the betterment of the [Startel National User Group](#) (SNUG) and the telephone answering service industry. Individuals who receive this award exemplify excellence in the advancement of SNUG and its members.

"The quality I appreciate most about this year's recipient is her sense of teamwork," said John Carey, senior systems engineer of Startel and the 2017 Don Berry Award of Excellence recipient. "Renita is a great teammate, but an even better team builder and leader! Our user group is stronger because of Renita and her contributions."

As the previous executive vice president of Nationwide Inbound Inc., Dorty has more than 13 years of experience in the contact center and telephone answering service (TAS) industry. She served on the SNUG board from 2009-2013 and again from 2015-2018 in a variety of roles, including conference and membership chairs. She also served as the president of SNUG from 2016-2017. Most recently, Renita led focus groups aimed to review product wishes and recommended enhancements of the [Startel Contact Management Center](#).

"I am truly honored to receive this award and to be recognized amongst previous esteemed recipients," said Dorty. "Since joining the contact center industry 13 years ago, I have learned so much from my peers. I have thoroughly enjoyed being a part of this incredible group and serving our membership."

About Startel, Professional Teledata and Alston Tascom

Startel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers and a dozen additional industries. Startel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit www.startel.com.

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