



## News Release

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## Professional Teledata's Alan Hartmann Receives the Maryann Wetmore Lifetime Achievement Award

Manchester, NH - July 7, 2017– The [Association of Teleservices International](#) (ATSI) announced at the 2017 Annual Conference that Alan Hartmann, director of software development for Professional Teledata, received the [Maryann Wetmore Lifetime Achievement Award](#). Hartmann was presented with the award on June 29 during the awards dinner gala in Chicago.

The Maryann Wetmore Lifetime Achievement Award was developed in 2014 and is the highest-ranking award from ATSI. Named in honor of telephone answering service (TAS) industry leader, Maryann Wetmore, this award is presented to individuals that have made significant contributions to the industry.

“This award is a wonderful recognition of Alan’s dedication and service to the telephone answering service industry, and to ATSI,” said ATSI president Doug Robbins. “Alan is a relentless advocate for our industry. His receipt of the Maryann Wetmore Lifetime Achievement Award is well deserved, and we thank him for his contributions.”

Hartmann has more than 40 years of experience in software engineering and 35 years of TAS/call center leadership. He currently oversees all product development of the PTD product line. This year’s ATSI marked Hartman’s 35<sup>th</sup> consecutive conference.

“Being honored with this award is deeply meaningful to me. I have been fortunate to have spent so many years working in a business and industry that I love,” said Hartmann. “To receive this recognition from my peers who share a common passion and commitment and to be included among esteemed past recipients that I greatly admire and respect, is quite humbling.”

**About Professional Teledata:** Professional Teledata provides innovative software solutions to call centers around the world for transaction processing, inbound and outbound program design, billing management, and appointment reminder services. With headquarters located in Manchester, New Hampshire, the company services the telephone answering service and call center industries and brings the latest technology to the forefront of these industries.