



## News Release

Media Contact:

Jim Graham

800.782.7835

[j.graham@proteledata.com](mailto:j.graham@proteledata.com)

## Professional Teledata Announces New Online Payment Processing Solution

Manchester, NH – May 30, 2017– Professional Teledata, a pioneer of hosted, premise-based and billing solutions for call centers, today announced the launch of ThePaymentPortal.com, its new payment processing option for its Total Billing Solution 3 (TBS3) software. The solution was unveiled earlier this month during the annual PINetwork User Group Meeting in Miami, Florida.

ThePaymentPortal.com is a hosted, online, secure e-commerce site that customers' clients can log into at their convenience to manage their account. Through a partnership with [QOS Merchant Solutions](#), Professional Teledata offers this optional feature to users wanting to view account statements, invoices and traffic history and pay bills online. ThePaymentPortal.com incorporates several features designed to optimize the user experience:

- **Easy Account Management:** End users can access and download invoices and view traffic statistics from their account. Users now maintain the administration of their accounts, including registration and passwords.
- **Custom Branding:** Accounts can be branded with company logo, colors and contact information.
- **Strong Encryption:** Communication with the website and data at rest is strongly encrypted to resist any potential data breaches.
- **Flexible Payment Options:** Payments can be made via credit card or electronic check, depending on TBS3 users' preferred merchant account configuration.

Professional Teledata staff monitors and maintains the Web server, saving users from having to dedicate in-house IT resources.

"ThePaymentPortal.com provides a secure and simple way for our clients' end users to manage their accounts and pay bills online," said Alan Hartmann, director of software development for Professional Teledata. "We are excited to offer the marketplace with our new payment solution, and a more convenient way to do business."

ThePaymentPortal.com will be available in July 2017; we are taking pre-orders now for installation in July.

**About Professional Teledata:** Professional Teledata provides innovative software solutions to call centers around the world for transaction processing, inbound and outbound program design, billing management, and appointment reminder services. With headquarters located in Manchester, New Hampshire, the company services the telephone answering service and call center industries and brings the latest technology to the forefront of these industries.