



News Release

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Professional Teledata Announces Recognizes John Freire with 2016 Allen Kalik Award

Manchester, NH – October 6, 2016 – Professional Teledata, a pioneer of hosted and premise-based solutions for call centers, today announced that John Freire of Direct Line Tele Response, was named the 2016 Allen Kalik Award recipient. The announcement was made during the annual PINetwork User Group Meeting in Manchester, New Hampshire.

The Allen Kalik Award was implemented in 2011 after the passing of industry leader and Professional Teledata's late president, Allen Kalik. Honoring Allen for his tremendous contributions to the telecommunications industry and the PINetwork Group (PIN), this award recognizes individuals whose unselfish dedication and leadership have led to the advancement of PIN.

"It was a personal honor and pleasure to be able to present the Allen Kalik award to John Freire," said Phyllis Shaw, education committee chair of the PINetwork User Group. "John gives so much of his time to our group, and is always available to share his knowledge with us. He is someone who thinks outside the box, and pushes us all to the next level."

Freire is the IT director at Direct Line Tele Response. He began his career at GTE Sprint, and has over 30 years of experience within the telephony industry. From 2006-2007, Freire served as president of the PIN board of directors. He also served on the PIN board in 2005 as a director.

"I am honored and humbled to receive this award," said Freire. "Allen was always giving back to PIN, and eager to share this expertise and knowledge with anyone who was interested in learning. I am thrilled to be included among such esteemed company."

About Professional Teledata: Professional Teledata provides innovative software solutions to call centers around the world for transaction processing, inbound and outbound program design, billing management, and appointment reminder services. With headquarters located in Manchester, New Hampshire, the company services the telephone answering service and call center industries and brings the latest technology to the forefront of these industries.