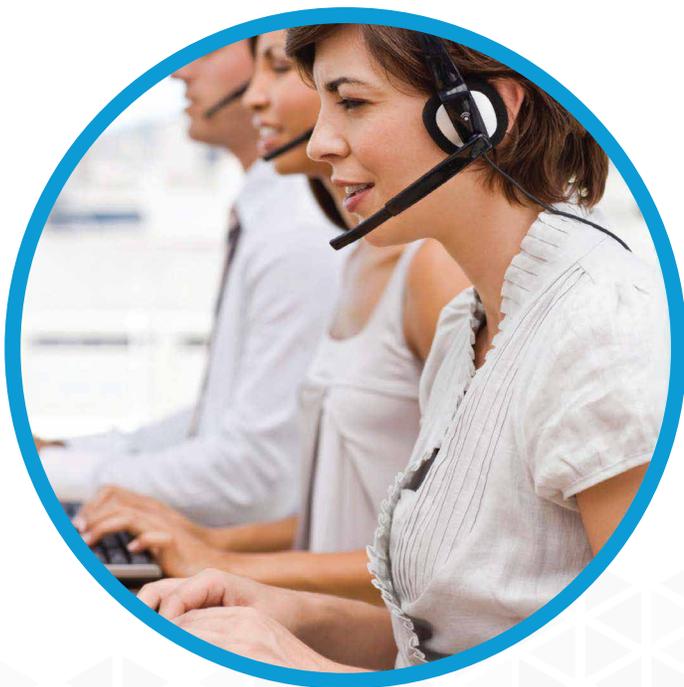# A New Dimension In Disaster Recovery And Continuity

SafetyNet Is An Off-Site PInnacle System To Protect You From Disaster Or Disabling Outage.

The system provides access to a backup of the key information on your PInnacle data server as well as access to a switch for call processing, which is ready to handle your agents remotely 24 hours a day.
It's a truly innovative form of continuity assurance, and a powerful competitive edge for you.

Professional
Teledata
POWERED BY STARTEL

When Disaster Strikes:

In cases of disaster or outage, after you or your telephone carrier forward your calls to our secure data center, your agents can log in remotely and start processing calls. When the outage is over we can update your server and you can resume processing calls at your location.

SafetyNet is housed in secure data centers located on the East and West Coasts, meeting numerous industry security standards, including HIPAA & HITECH, PCI and SSAE 16 compliance. The data center is supplied by redundant power, battery and generators as well as Internet connections. We have complete remote access and technicians nearby and on call 24 hours a day.

Preparing Your People:

To make sure your operators are ready to work remotely, we provide a softphone and login software to install on their home computers. For more information about preparing your operators, contact Professional Teledata Technical Support.

SafetyNet Includes:

Tiered pricing for agents and voice paths
Management access
Up to 20 gb of storage for account information
Tiered pricing for up to 60 voice paths
Email & SMS message delivery
Generic Auto Announce
Capture of all billing and statistics
Periodic testing

Value to your Clients:

Your clients will appreciate SafetyNet as much as you do. Knowing they are protected from untimely mishaps will provide peace of mind that they are in good hands. We'll even supply you with standard disaster recovering marketing materials to support this initiative.

Requirements:

You need to have a reliable internet connection to transfer the data from your system to our data center. To transfer your DID numbers, your telephone carrier can forward all of your calls to a single DID number that we provide you. You can also issue certain clients this DID number and they can forward it directly when advised to do so.

Fees:

The SafetyNet fee structure includes a setup fee, monthly preparedness fee, and a disaster incident fee. When you consider potential lost revenues from a long term outage, SafetyNet is not just affordable; it's essential! For current fee structures and other information, please contact us at:

800.782.7835 l Sales@Startel.com l Startel.com