Professional Teledata
POWERED BY STARTEL

Solution Brief

The Payment Portal

Making bill paying easier than before

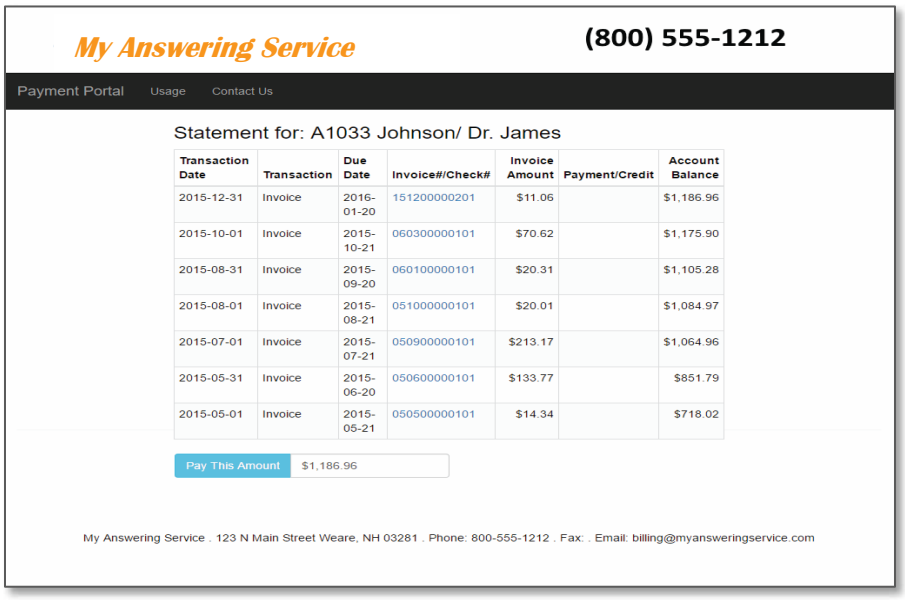
Key Features

- Easy account management
- Custom branding
- Strong encryption
- Flexible payment options
- Optional TBS3 feature

Key Benefits

- Optimize user experience
- Decrease payment processing fees
- Reduce likelihood of human error
- Maintain database for minimal IT costs
- 24/7 dedicated support

ThePaymentPortal.com is a hosted, online, secure e-commerce site where your accounts can access statements, view invoices and traffic history, and pay bills at their convenience. It is offered as an optional feature for Professional Teledata's accounts receivable billing system, Total Billing Solution 3 (TBS3).



System Requirements

A payment portal interface implementation requires the following:

- Total Billing Solution version 3.1
- Advantage Database Server Version 11.1
- An updated TBS3 license, one for each database
- A USAePay account for each TBS3 database

Implementation

Professional Teledata makes installation easy! We will:

- Install a new TBS3 database license
- Upgrade users to TBS version 3.11
- Assist with general account setup
- Help with custom branding of account and invoices
- Provide training to TBS3 users

If you would like to accept payment online, you will need to set up a separate USAePay merchant account with QOS Merchant Account Solutions.

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"The Payment Portal provides a secure and simple way for our clients' end users to manage their accounts and pay bills online. We are excited to offer the marketplace with our new payment solution, and a more convenient way to do business."

Alan Hartmann, Director of Software Development, Professional Teledata

Support

The Payment Portal is supported by Professional Teledata help desk. Our staff monitor and maintain the web server. Support for USAePay, including merchant account setup and transaction processing questions, is provided by QOS Merchant Solutions.

Costs

There is a one-time setup fee which covers TBS 3.1 configuration, training and testing of the interface. There is also a monthly subscription fee to maintain the site.

Products/Features	Benefits
Easy Account Management	End users can access and download invoices and view traffic statistics from within their account. Users also maintain the administration of their accounts, including registration, passwords and password recovery.
Custom Branding	Pages can be branded with company logo, colors and contact information.
Strong Encryption	Communication with the website and data at rest is strongly encrypted to resist any potential data breaches.
Flexible Payment Options	Payments can be made via credit card or electronic check, depending on your preferred merchant account configuration.
Statement Viewing	Users can download and view invoices from the statement page. A statement for each account can be displayed. A cutoff date of 3 to 6 prior billing cycles is configurable by database.
Traffic Statistics	Users can view account traffic statistics from the traffic page. Displayed traffic matches usage charges on the invoice.

To find out how The Payment Portal can benefit your organization, or for pricing, contact us at Sales@Proteledata.com or 800.344.9944.

About Startel, Professional Teledata and Alston Tascom

Startel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers and a dozen additional industries. Startel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit www.Startel.com.

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