

# **The Payment Portal**

Making bill paying easier than before

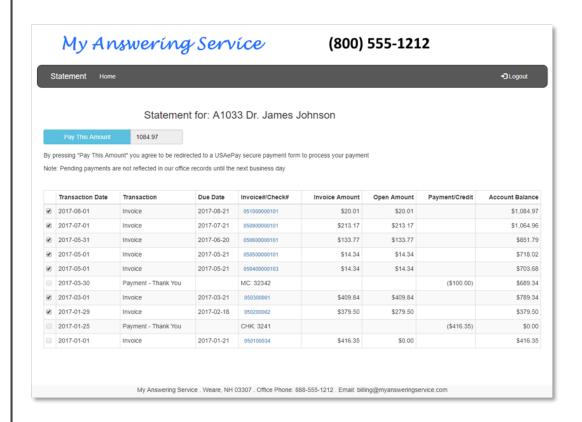
### Key Features

- Easy account management
- Custom branding
- Strong encryption
- Flexible payment options
- Optional TBS3 feature

## **Key Benefits**

- Optimize user experience
- Decrease payment processing fees
- Reduce likelihood of human error
- Maintain database for minimal IT costs
- 24/7 dedicated support

ThePaymentPortal.com is a hosted, online, secure e-commerce site where your accounts can access statements, view invoices, and pay bills at their convenience. It is offered as an optional feature for Professional Teledata's accounts receivable billing system, Total Billing Solution 3 (TBS3).



## **System Requirements**

A payment portal interface implementation requires the following:

- Total Billing Solution version 3.1
- Advantage Database Server Version 11.1
- An updated TBS3 license, one for each database
- A USAePay account for each TBS3 database to collect payments online.





"The Payment Portal provides a secure and simple way for our clients' end users to manage their accounts and pay bills online. We are excited to offer the marketplace with our new payment solution, and a more convenient way to do business."

Alan Hartmann, Director of Software Development, Professional Teledata

# **Implementation**

Professional Teledata makes installation easy! We install the interface, assist with account configuration, provide custom branding of your account web pages, and train your users. In order to accept payments online, a separate USAePay merchant account is required.

### **Support**

The Payment Portal is supported by our help desk. Our staff monitor and maintain the web server.

#### Costs

There is a one-time setup fee which covers configuration, training and testing of the interface. There is also a monthly subscription fee to maintain the site.

#### **Products/Features Benefits**

Easy Account Management	Your clients access their account's statement and invoices. Clients also register and maintain their own credentials. You don't have to manage client passwords.
Custom Branding	Pages are branded with your company logo, colors and contact information.
Strong Encryption	Communication with the website and data at rest is strongly encrypted to resist any potential data breaches.
Flexible Payment Options	Your clients can pay via credit card or electronic check using a USAePay secure server.
Statement / Invoice Access	Users can download and view invoices from the statement page. A statement for each account can be displayed with up to six billing cycles of transactions.

To find out how The Payment Portal can benefit your organization, or for pricing, contact us at sales@proteledata.com or 800.344.9944.

#### About Startel, Professional Teledata and Alston Tascom

Startel, Professional Teledata and Alston Tascom are leading providers of unified communications, business process automation, and performance management solutions and services. With a combined 90+ years of experience, the companies have established a loyal customer base in healthcare, contact centers and a dozen additional industries. Startel, Professional Teledata, and Alston Tascom leverage their unique solutions and industry knowledge to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, call 949.863.8776 or visit <a href="www.startel.com">www.startel.com</a>.

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