



News Release

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Startel Launches New Disaster Recovery Service

Irvine, CA – April 5, 2016 – [Startel Corporation](#), a leading provider of [unified business communications](#) for contact centers, today announced the availability of its new [Disaster Recovery Service](#). Unveiled at the 2016 Startel National User's Group conference in San Diego, Startel's Disaster Recovery Service provides customers with a complete failover solution, and peace of mind.

This new service enables users to quickly and safely backup application data in a simple, non-disruptive manner. Key features of the Startel Disaster Recovery Solution include automated synchronization of database and key files, automated database and key file backup and a backup system that acts as a hot standby system. Web and data synchronizations occur automatically on both the Startel Contact Management Center and Startel Soft Switch.

"With Startel's Disaster Recovery Service, our entire system is now fully replicated," said Drew Ritter, owner and president of Advantage TeleMessaging, Inc. "If an unplanned event were to occur, we can now minimize downtime and help ensure client data remains secure and accessible and service continues uninterrupted. This is a huge benefit for our clients, peace of mind for our team and a competitive advantage for our company."

"We are thrilled to finally announce the availability of our new Disaster Recovery Service. Over the past 24 months we have been working to perfect the solution, and ensure that resiliency was built into every component," said Bill Lane, president and CEO of Startel. "Mission-critical organizations like our customers cannot afford to be down, and we are happy to provide them with a service that not only minimizes downtime but also minimizes customer impact."

Startel's Disaster Recovery Service is available now. For more information, or for pricing, contact Startel Sales at sales@startel.com.

About Startel Corporation

Startel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, Startel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. Startel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, contact Rachel Sauerbrey at 949.863.8776 or visit www.startel.com.