

StarTel Soft Fax

Alternative communication mode for urgent messages

Key Features

- Automatic confirmation notifications
- Defined delivery times
- Ability to identify outbound fax channels to manage Telco resources

Key Benefits

- Quicker transmission
- Greater reliability
- Simplified redundancy
- Reduced costs

Faxing, although a legacy medium little used by many technology providers, is still a viable delivery solution for communicating mission-critical messages that are too lengthy for paging or small messaging devices. StarTel Soft Fax is a versatile, software-based faxing solution that enables customers to retain the utility of faxing as a low cost delivery option. It leverages resources inherent to the StarTel Soft Switch to transmit faxes without the need for dedicated hardware, such as fax modem cards, cabling, etc.

Users of the StarTel Soft Fax benefit from:

- **Quicker Transmission:** Fast, priority-based queuing ensures that time-sensitive faxes are processed more quickly and efficiently.
- **Greater Reliability:** StarTel's Soft Fax delivery algorithms and batching processes eliminate the bottlenecks that can degrade performance when queuing and faxing multiple faxes.
- **Simplified Redundancy & Disaster Recovery:** Enhances business continuity by eliminating modem hardware and wiring, thus reducing possible points of failure.
- **Reduced Costs:** StarTel's Soft Fax software-only solution eliminates the additional costs associated with dedicated servers and modems.

With the release of Soft Fax 12.0, StarTel's Contact Management Center (CMC) is now 100% software-based, enabling StarTel to offer a contact center solution that can be completely virtualized.

To find out how StarTel Soft Fax can benefit your organization, contact us at sales@startel.com or 800.782.7835.

About StarTel

StarTel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, StarTel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. StarTel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues.

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