



News Release

Media Contact:

Rachel Sauerbrey

Startel Corporation

949.863.8776

rachel.sauerbrey@startel.com

John Carey Receives the 2017 Don Berry Award

Irvine, CA – May 9, 2017 – [Startel Corporation](#), a leading provider of [unified business communications](#) for healthcare & hospitals, contact centers and telephone answering services (TAS), announced today that John Carey of Startel was named the 2017 Don Berry Award of Excellence recipient. The announcement was made during the annual Startel National User Group (SNUG) Meeting in Miami, Florida.

The Don Berry Award of Excellence was created in memory of Startel's founder, Don Berry, with the purpose to honor individuals who gave themselves for the betterment of SNUG and the telephone answering service industry. Individuals who receive this award exemplify excellence in the advancement of SNUG and its members.

"I am thrilled to present the 2017 Don Berry Award to John Carey," said Victoria Nelles, product manager of Startel and the 2016 Don Berry Award recipient. "John continually demonstrates a willingness to go above and beyond to assist our members. He is passionate about our user group and his advice and assistance has had a profoundly positive effect on our lives and businesses."

Carey has been with Startel for 34 years. He currently serves as a senior systems engineer responsible for system design, application development, system integration, field engineering, systems and application testing, sales support and more.

"I am honored to receive this award," said Carey. "I had the immense pleasure of working with, and being mentored by my dear friend, Don Berry. He was a pioneer of the telephone answering service industry and like Don, my primary focus is customer support, customer satisfaction and customer retention. I am flattered to be included among such esteemed company."

About Startel Corporation

Startel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, Startel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. Startel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, contact Startel at 949.863.8776 or visit www.startel.com.